

# LIMITED WARRANTY STATEMENT

## For Supplied Components and Optional Accessories



Anderson Industrial Engines Co., Inc. (AIE) warrants to you, the original purchaser, that each product of our manufacture is free from defects in materials and workmanship if properly installed, serviced, and operated under normal conditions in accordance with AIE's instructions for 2 years or 2,000 hours, whichever occurs first.

AIE does not warrant engines, generators, batteries, or other component parts that are warranted by their respective manufacturers. Additional terms or coverage may be applied to warranty coverage by the part vendor. Please contact AIE for complete warranty statements from major component (such as engine or generator) suppliers.

### WHAT WE WILL DO:

AIE will, at our option, repair or replace any part covered by this warranty which becomes defective, malfunctions or otherwise fails to conform to this warranty under normal use and service during the term described above. This warranty includes coverage for parts, labor to complete repairs at **\$135/hour unless otherwise agreed to, and travel of up to 100 miles round trip at a rate of \$0.60 per mile. Diagnostic time is limited to 2 hours at \$135.00 without prior authorization for further diagnostic time from AIE service or warranty departments.**

### WHAT YOU MUST DO TO OBTAIN WARRANTY SERVICE:

In order to obtain warranty repairs, you must deliver the product and proof of purchase to an authorized AIE service facility and contact AIE Service or Warranty departments to seek approval prior to completing repairs. In the case of the repairs pertaining to the engine or generator only, you must use an authorized dealer or distributor of that make of engine or generator to be covered under their warranty. A claim for completed repairs must be submitted to AIE using the standard claim form within 30 days of the completion of the repair.

### WHAT THE WARRANTY DOES NOT COVER:

This warranty **DOES NOT** cover:

1. Fuel charges, on-site service charges, expedite fees, or any other fees charged by the repair facility other than stated above.
2. Loss of revenue due to down time or rental charges.
3. Damage, malfunctions or failures resulting from accidents, abuse, misuse, modifications, alteration, improper servicing, or lack of performance of required maintenance service.
4. Normal maintenance services or replacement of maintenance items such as pre-heater plugs, filter elements, lubricants, oils, glow plugs, coolant, or belts.
5. Installation of replacement parts, unless originally installed by AIE or authorized AIE dealer.
6. Non-genuine or will-fit parts.
7. Any damage as a result of use of any starting aid, such as ether.
8. Any damage resulting from the use of greater than a 50/50 solution of antifreeze and water, except in AIE approved applications.



Omaha (800) 747-1438  
Kansas City (800) 486-5277  
Modesto (888) 582-6828



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9. Injection nozzle wear or any engine damage caused by injection nozzle sticking or wearing.
10. Damage caused by water entering the engine due to any cause.
11. Unused products.
12. Any damage caused by overheating or overloading that is not a direct result of a defect in materials or workmanship.
13. Damage caused by use of improper fuel or at speeds, loads, conditions, modifications or installation contrary to the published specifications or recommendations.
14. Removal and re-installation charges of more than 1 hour for outside units or 2 hours for compartment mounted units.
15. Damage to any equipment, electrical or otherwise, attached to the product of manufacturer.

## GENERAL CONDITIONS:

This warranty is the sole property of the original owner; a transfer of ownership shall terminate this warranty. The warranty is valid only within the contiguous United States, Alaska, Hawaii, and Canada. Warranty coverage may be available outside these boundaries, consult AIE for coverage. AIE reserves the right to make design improvements and model changes without any obligation to change units or parts previously manufactured.

For further details and information contact AIE warranty at [warranty@ai-engines.com](mailto:warranty@ai-engines.com).



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